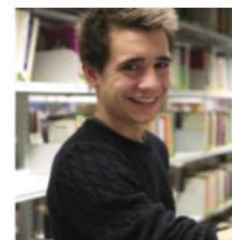# Your library

The British Library has launched a new electronic delivery service – **DRM-Lite**. It still allows the article or book chapter you have requested to be delivered directly to your desktop, but is much easier to use and allows you much more flexibility than the BL's former electronic delivery service.

You will notice some improvements:

Your DRM-Lite document will be linked to you, the user rather than a PC. This means that you can:
- Save your document anywhere you choose (including your H drive or external device)
- Access your document on a library PC, or other devices via the emailed link at any time, for 3 years
- View your document on any computer or mobile device
- Keep your document for 3 years
- Print your document once
- Open your document without worrying about whether the 'File Open' plug-in is installed on your PC/device

You will have one new thing to do:
- Before you can open your first DRM-Lite document, you will be required to register with British Library On Demand. This is a one-time only registration and will give you a username and password that you can use to open all future documents. Registration does not give immediate access, so you may wish to register in advance of receiving your first document. **[LINK]**

Some things are still the same:
- The British Library will email you a link to the document, which will remain active for up to 30 days. At the end of this period, the link will expire.
- If you have not downloaded your document after 27 days, we will print it out for you, and send it to your home library for collection. The document will no longer be available electronically to you.
- To open DRM-Lite document, you will need Adobe Reader, version 10 or above. For mobile devices you will need to download the Abode Acrobat Reader app.
- Instructions for downloading and advice about minimum software requirements will be included in your email from the British Library, along with a link to a test document.
- If your browser has a built in PDF viewer, such as Chrome, you must disable it before documents can be read. To do this for Chrome, type **chrome://plugins** in the address bar, then scroll down to the Chrome PDF viewer and click on disable. Alternatively you could use a different browser such as IE or Firefox.
- On Demand encryption technology is not certified for use on Apple mobile devices using Google Chrome. We recommend that you use the default browser (Safari) to download your document. Other browsers may work.

Remember!
- You can find more detailed guides on our website
- If you make a mistake and lose your document, please let the ILL team know. Usually, we are able to ask the British Library to resend it.
- Don't be put off! Electronic documents arrive much quicker than those being delivered by post, and once you know the rules, it's easy.